HOW TO CLEAN THE SERVICE STATION IN AN HP INKJET PRINTER

Ink build-up in the printer's service station may cause clogged nozzles that result in white lines through the printout. The built-up ink can also become attached to the bottom of the cartridge and rub on the paper during printing.

Materials Needed:

- Protective gear: rubber gloves, old clothing, eye protection
- Newspapers or drop cloths to protect working surfaces and floors
- Paper bag or other container for discarding ink, dirty towels, and cleaning materials
- Paper towels, cotton swabs
- Windex or clean tap water spray bottle
- Flat screwdriver
- Flashlight

Instructions:

1. Turn on printer. Lift the top cover, wait for few seconds and unplug the power cord.
2. Move the carriage to the left side. Insert flat screwdriver into service station to scrape out and remove the ink sludge build-up inside around the service station as much as you can.

![Cartridge moved to left.](image)

Remove build-up with a flat screwdriver.

![Sludge build-up.](image)

4. Check to be sure that all tools (paper towels, cottons swabs, etc.) have been removed from the service station. Close the printer cover and plug in the power cord. Turn printer on. You will likely hear the printer reset the service station (this can be identified by a series of groaning sounds). The printer will return to normal operation.

Cartridge moved to left.

Remove build-up with a flat screwdriver.

Sludge build-up.

Partially cleaned service station.

Clean with Windex (or tap water).

Wipe away excess fluids.

Cleaned service station.

3. Spray Windex or clean tap water inside the service station. Use cotton swabs or paper towels to clean inside the service station, rotating the service station by moving the plastic gear forward and backward. Parts should be clean, dry and free of ink residue when finished.

Clean with Windex (or tap water).

Wipe away excess fluids.

Cleaned service station.