

## HP Ink Expiration

### What is ink expiration and will it make my HP ink supplies stop working?

What is ink expiration? Why does it exist? Is there something built into HP ink supplies that make them stop working on a certain date? These questions may have crossed the consumer's mind at some point while printing. The simple fact of the matter, however, is that most HP ink supplies do not have ink expiration dates, so few users are affected. Of the small percentage of HP ink supplies that do have ink expiration dates, some will, indeed, stop working on those dates, while others have dates that can be overridden—causing minimal impact to the overall printing experience.



### What is ink expiration?

Basically ink expiration is a built-in date on which certain HP ink cartridges will stop working. Air ingestion and water evaporation can cause ink to change over time. In printing systems where the printhead and ink supply are separate, older ink can adversely impact the printhead and the ink delivery components within the printer. With ink expiration, however, HP can prevent this from happening.

### Why ink expiration?

Why do any HP inkjet products have ink expiration dates? To protect the printing system and ensure print quality, some ink cartridges will use an ink expiration date. If the cartridge still has ink on that date, it either stops operating or displays a warning message which the customer can override. As mentioned above, most HP ink supplies do not have ink expiration dates at all. This issue affects only a small percentage of older HP ink supplies.

### What is the ink expiration date?

It's important to note that the ink expiration date is NOT the date stamped or printed on the ink supply. Rather, the printed date on all HP inkjet supplies is the "Warranty ends" date. To determine the ink expiration date on a particular supply, the consumer needs to consider three factors: the ink supply, its warranty date, and the date on which the cartridge is initially installed.

### Which printers use ink expiration?

The table below provides additional information on the particular printers that use ink cartridges with ink expiration dates, whether or not the user can override the expiration date, and the process of determining the expiration date on those supplies with no override.

	<b>Ink expires, but you can override*</b>	<b>Ink expires, no override*</b>	<b>Ink does not expire</b>
<b>Printers</b>	HP Officejet Pro 8000, 8500, K550, K5300, K5400, K8600, L7400, L7500, L7600, and L7700 Series  HP Photosmart 3110, 3210, 3310,	HP Officejet Pro K850  HP digital Copier Printer 610  HP Business Inkjet - all	All other HP printers.



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	8250, C5180, C6180, C6200, C7180, C7200, C8100, D6160, D7160, D7200, D7360, and D7400 series, HP Photosmart Pro B8800, B9180	HP Officejet D series, HP Officejet 7100 series, HP Officejet 9100 series	
	HP Designjet 510, 4000, 4500, 4X20, 5100, 5500, 8000, 9000, 10000, L25500, L26500, L28500, L65500, LX600, LX800, LX820, LX850, T610, T620, T770, T790, T1100, T1120, T1200, T1300, T2300 eMFP, T7100, Z2100, Z3100, Z3200, Z5200ps, Z6100, Z6200 series, HP CM8050 and CM8060	HP Professional series (2000 and 2500)  HP Color Inkjet cp1160 and cp1700	
<b>When will expiration make my cartridges stop?</b>	Able to continue after override.	<b>Color Inkjet cp1160 series, Officejet d125xi, d135, d145, d155xi, 7110, 7130, 7140xi, HP Fax 610:</b> 12 months after the “Warranty Ends” date, or 18 months after the ink cartridge is installed, whichever comes first.  <b>All other printers:</b> 24 months after the “Warranty Ends” date, or 30 months after the ink cartridge is installed, whichever comes first.	Do not expire.

\*Override—you can continue printing without replacing the ink cartridge, by following instructions on the printer, in the user manual, or in the ink cartridge expiration message on the computer screen.

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